

Online Reservations & Facilities Management Software

Organizations that rent facilities face unique challenges for managing availability, meeting customer requests, and maximizing booking revenues. Meanwhile, customers want an easy and accurate way to locate and book exactly what they want. Doubleknot's reservations and facilities management solutions help organizations manage reservations while improving resource utilization and increasing customer satisfaction.

Our flexible and adaptable online reservations and facilities management tools help organizations:

- Create custom packages that combine assets to meet your customers' needs.
- Make it easy for visitors to find and book exactly what they want online, including lodging, facilities, equipment, food service, and optional activities such as tours and trips.
- Offer special pricing and coupons.
- Accept secure online payments.

Online reservations and facilities management features include:

- **Online Reservations for Facilities and Add-Ons:** Customers can view, search, select, and pay for rental properties, equipment, and on-demand events and activities such as tours and trips in a single online transaction.
- **Promotions & Discounts:** Use the Promotions & Discounts module to offer special pricing and coupons based on membership levels, coupon rules, and other criteria.
- **Capacity Management:** Manage asset capacities overall and per reservation. Capacity can also be managed by registrant type.
- **Asset Relationships:** Build relationships between related assets so that reserving one automatically makes the other unavailable.
- **Flexible Rental Periods:** Rent by the day, night, hour, or fraction of an hour with minimum and maximum rental durations.
- **Single or Multiple Reservations per Asset:** Assets can be configured to accept single or multiple reservations per rental period
- **Blackout Periods:** Limit availability by setting blackout dates by the date or day of the week.
- **Searchable Availability Calendar:** A color-coded availability calendar and a facility search page make it easy for your customers to find available properties and make reservations.
- **Status Reports and Booking Calendar:** Property managers and other staff can stay informed about upcoming guests and arrival times.

To learn why organizations of all sizes rely on Doubleknot to manage reservations and asset bookings, visit us at www.doubleknot.com.